



# Enhanced protection for your customers

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## When the world stopped, you couldn't. Now let's help you get back to full capacity...safely.

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As the world lives through an unprecedented experience sweeping the globe, NCR has remained committed to keeping commerce running. Whether ensuring high availability of ATMs, keeping supermarkets running efficiently with reliable point-of-sale systems, or helping restaurants convert from table service to take-away, we are in this together.

With signs of recovery on the horizon, NCR is also focused on helping businesses re-open to their customers safely.

Understandably, customers are concerned about virus transmission when touching shared self-service devices. While no one can claim 100% protection against today's viruses, users may have peace-of-mind knowing that such devices contain a coating that limits a virus's survival.

### An anti-microbial coating will:

- Make it difficult for microbes (virus, bacteria, fungi) to live on coated surfaces limiting the possibility of transmission through touch
- Improve the effectiveness of standard cleaning and disinfecting procedures
- Make surfaces more resilient to scratches and dirt build-up over time.

### Why not give your customers this enhanced layer of protection?

- **Anti-bacterial**  
Broad antibacterial activity
- **Fungicidal**  
Permanent fungicidal function
- **Anti-viral**  
Active against multiple tested viruses
- **Prevents mold growth**  
on smooth and textured surfaces

For more information, please [contact](#) us or [email](#).



## Deployment

Leveraging anti-microbial technologies that have proven effective for the past 40 years, NCR is offering a new service that will treat the devices shown below with a durable protective coating. The coating can be safely applied in the field without taking units out of service for extended periods of time. NCR has developed a unique application method that is compatible with ATMs from NCR and other leading manufactures, Self-Checkout, and point-of-sale solutions, enabling protection at key consumer touchpoints that keep commerce running.

### Here's how it works:

- **Application:** Trained Customer Engineers will treat the customer touchpoints by applying an anti-microbial coat. The applied coating will provide an added layer of protection for staff and customers.
  - Coating formulation has been chosen and tested to achieve anti-microbial effects while coating remains invisible

- The coating has been designed for compatibility with materials used in self-service devices, including touch screens, scanners, scales, keypads, etc.
- Exposure to rain will not degrade the coating
- Coating is not visible
- **Frequency:** The coating creates a durable, lasting bond with treated surfaces that will persist with regular use and between standard cleaning procedures. To maintain efficacy, re-treatment at six months is recommended.
- **Consumer Use:** Products are safe for consumer use after application, and there is no risk to the environment in applying the coating. The service requires 30 minutes to clean and apply the anti-microbial coating to the designated surfaces, ensuring that the surface is completely dry. After this point, the device can be returned to active service.

### Coverage locations

As part of this service, products under an active service/maintenance agreement with NCR will be coated as described below. The coating will be applied to non-NCR products that are part of that maintenance agreement.

## Retail and Restaurants

### Kiosk

- Kiosk touch screen and fascia
- Front panel
- Scanner
- Receipt printer
- Keys
- Pin Pad

### Cashier lane

- Touchscreen, fascia
- Front of Cash Drawer
- Scanner
- Receipt printer
- Pin Pad
- POS

### Self-checkout (SCO)

- Head Unit screen and plastic
- Top plate, including scanner
- Input Shelf
- Pin Pad (keys and display)
- SCO Cash & Receipt slots

## Banking

### ATM and ITMs (NCR and non-NCR)

- Touchscreen, housing
- Card Reader
- Key Pad
- Cash & Receipt slots
- Front surface areas
- Phone Handset (ITM only)

## Why NCR?

NCR Corporation (NYSE: NCR) is a leading software and services-led enterprise provider in the financial, retail, hospitality, small business and telecom and technology industries. We run key aspects of our clients' business so they can focus on what they do best.

NCR is headquartered in Atlanta, GA with 34,000 employees and solutions in 141 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

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